Mobile Working

Get more done with less effort, with ActiveH Mobile Working. The flexible mobile working solution.

mis active management systems

Reduce admin time, spend more time in the field and get back to driving customer excellence

Functional online and offline and fully integrated, ActiveH Moblie Working solution gives your mobile workers the functionality of the office in any location, at any time, from any device. With the power to access and update data on the go, and complete actions with tasking and workflow triggers, mobile workers spend less time in the office, and more time doing what they do best - delivering exceptional experiences and services to your residents.

Benefits

Enhanced data security & integrity

Eliminate temporary and paper based records, and input data only once into the main system. Maintain single source of truth effortlessly with real-time, two way data retrieval and updates

United mobile & back-office systems

Eliminate workload duplication, and streamline processes across your housing operations.

Enhanced customer experience

Deliver better face-to-face customer services with instant access to data, two-way, real time data updates for omni-chanel communications, and swifter simpler processes.
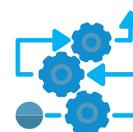
The difference it makes

Residents & communities

Achieve greater visibility in the community and allocate more time to supporting residents with big-impact concerns, such as anti-social behaviour and safeguarding issues. Complete repairs and maintenance requests faster, and deliver customer services on-the-go.

Asset maintenance

Get more jobs done with dramatically less effort for better property maintenance. Create and update tasks on-the-go, with full progress visibility. Automated tasking and workflows ensures works move from start to completion with less intervention.

Housing Operations

Reduce calls into the contact centre from residents, mobile workers and contractors. Eliminate workload duplication, and enable omni-channel communications across residents and workers with real-time data availability and two-way real-time updating across all integrated systems

Want to learn more? Get in touch

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