

# Workforce Management



**ActiveH Workforce Management provides immediate benefits to your organisation. The application is designed around the full management of repair orders and the application of resources to satisfy priorities and timescales.**

Workforce Management is one of the fully integrated suite of ActiveH applications sharing the same single database with close interaction with the CRM, Repairs and Maintenance and Asset Management modules. Workforce Management is designed to be used by any kind of workforce involved with the maintenance or service of assets and is particularly suited to businesses with a Direct Labour Organisation. Developed in close collaboration with our customers with internal workforces, Workforce Management addresses all of the requirements to monitor labour, travel and parts costs and deliver timely and accurate KPIs.



Works Orders are entered into the system either manually or by receiving a file of data - as orders can be accepted from a variety of client systems. After authorisation, workflow can automatically create a job by trade or operative and a diary entry created. On completion, integration into finance systems means invoices are approved and paid in accordance with agreed terms.

Further the Workforce Management module can be extend for the field operatives using our flexible and robust Mobile Working Solution which eliminates errors and delays by getting the data direct from the workplace.

ActiveH Workforce Management delivers maximum management control and provides an unsurpassed, staff friendly user interface.

**Call us now for a free consultative meeting with one of our highly experienced housing systems consultants and receive a free report on the future of Housing Systems.**



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## General Features

- SOR or narrative job items
- Multiple task priorities in days and hours supported
- Full sub-contractor details available
- Full client/sub-contractor contracts control
- Automated expense coding
- Integrated workflow for user customisation
- Generation of work orders and picking list details
- Workforce management and scheduling
- Variation tracking, authorisation and rejection control
- Processing of external contractor documents
- Automatic drill down for works order details
- Comprehensive client asset database
- Financial integration with external finance systems

## Optional Features

- Web components for Workforce Management to collect/complete works orders
- Links to a Mobile Working Solution, both MIS and external

## Reporting and Management information

- Key performance indicators for Client and internal reporting.
- Contractor performance monitoring
- All viewable browser information may be exported to Excel
- Crystal Reports and Microsoft Reporting Services compatible

## Designed for Usability

- Full Windows utilising browser and inspector data handling with on-line help
- Multiple currency, email and SMS texting enabled
- Fully integrated to Microsoft Office products and utilising Word for all letters
- Microsoft SQL Server, thin or thick client, Citrix and Windows 8 compatible

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