



Introducing the complete solution for Repair Contractors and Direct Labour Organisations, linked with or working on behalf of Registered Social Landlords and Local Authorities.

A fusion of the unparalleled housing experience of MIS Active Management Systems Limited, together with the marketplace's "Best of Breed" technologies delivers a total system.

The result is a highly stable and scalable system providing at its core a fully integrated multi-user, real-time Contractor environment, offering the means to manage your business, realise fast ROI, while being in a position to provide client KPI's on demand.

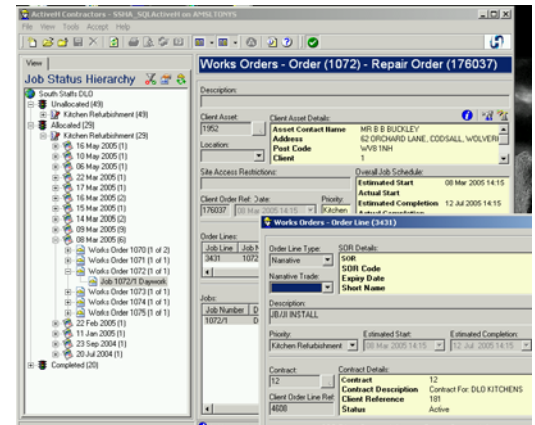
Integration

ActiveH Contractors provides immediate benefits to the organisation. The application is designed around the full management of repair orders placed for execution and the application of operative resources to satisfy priority timescales. The module is aware of your customers using other ActiveH applications, such as response repairs. Orders can be accepted from a variety of client systems. Links to PDA/handheld mobile devices and most popular finance packages are available as required. ActiveH Contractors delivers maximum management control and provides an unsurpassed, unique staff friendly, user interface.

Collaboration

Developed in close collaboration with a number of Housing Associations with internal workforces, ActiveH Contractors addresses all of the requirements to monitor contractor costs and deliver controlled and accurate performance KPI's to internal and secondary clients. We are confident that ActiveH Contractors is the result which will meet and exceed your expectations.

If you're looking for an easy to use, full Windows product handling Contractor repairs ordering, job costing, appointments, completion, billing and time sheet recording, or are just trying to ensure that your staff are able to have information at their fingertips, then ActiveH Contractors is the system for you.



Big enough to deliver, but small enough to care

General Features

- Ease of use and modular design
- Stable system for mission critical environment
- Automatic drill down for works order details
- Comprehensive client asset database
- Integrated diary
- Direct interface of works orders from Response Repairs or manually
- Order tasks composed of SOR or narrative items
- Multiple task priorities in days and hours supported
- Multiple clients and SOR tables supported
- Full sub-contractor details available
- Full client/sub-contractor contracts control
- Automated expense coding
- Integrated workflow for user customisation
- Generation of work orders and picking list details
- Linked to desktop tasking/emails and SMS texting
- Workforce management and scheduling
- Appointment control with optional confirmation letters
- Variation tracking, authorisation and rejection control
- Processing of external contractor documents
- Bulk material details import
- Financial integration with external finance systems

Optional Features

- Links to Customer Relationship Management (CRM) module
- Links to ActiveH Response Repairs
- Web components for contractors to collect/complete works orders
- Additional user defined information may be added
- Generation of works orders via PDA or SMS
- Links to a full Mobile Working Solution
- Links to GIS/Mapping for location, tracking and routing information

Reporting and Management information

- Key performance indicators (KPI's) for Client and internal reporting.
- Works order tracking and processing
- Monitoring of all contractors and their performance and costs
- Full contract monitoring
- Full traceability including replay from Mobile and GIS/Mapping details
- All viewable browser information may be exported to Excel
- Crystal Reports and Microsoft Reporting Services compatible

Designed for Usability

- Full Windows utilising browser and inspector data handling with on-line help
- User definable desktop schemes, integrated tasking and total security
- User customisation through built in Workflow functionality
- Multiple currency, email and SMS texting enabled
- Fully integrated to Microsoft Office products and utilising Word for all letters
- SQL Server 2000/2005, thin or thick client, Citrix and Vista compatible

For more information or to arrange a demonstration please contact us directly.

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